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April 11, 2006

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Alexandria, VA 22313-1450FROM: Andre L. Marais
OUR REF: 2046.085US1

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FAX NUMBER (571) 273-8300Document(s) Transmitted: Request for Withdrawal as Attorney or Agent (1 pg.).Total pages of this transmission, including cover letter: 2 pgs.

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In re. Patent Application of: Robert Joyce et al.Examiner: (Unknown)Serial No.: 10/687,956Group Art Unit: 2173Filed: October 17, 2003Docket No.: 2046.085US1Title: METHOD AND SYSTEM TO PROVIDE EXPERT SUPPORT TO A CUSTOMER
WITH A CUSTOMER INTERACTION SYSTEM

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PTO/SB/83 (01-06)

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**REQUEST FOR WITHDRAWAL
AS ATTORNEY OR AGENT
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Application Number	10/687,956
Filing Date	Oct 17, 2003
First Named Inventor	Robert Joyce
Art Unit	2173
Examiner Name	
Attorney Docket Number	2046.085US1

To: Commissioner for Patents
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Please withdraw me as attorney or agent for the above identified patent application, and

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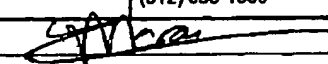
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